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## Free Broadcast Incorporated Refund/Replacement Policy

When purchasing goods from Free Broadcast Incorporated online store, please choose carefully. Free Broadcast Incorporated does not provide a refund, credit or exchange if you have:

- changed your mind
- decided you no longer want the goods, or just don't like them.

Free Broadcast Incorporated refund policy abides by the Australian Trade Practices Act 1974. Free Broadcast Incorporated will refund, credit or exchange if a good:

- does not match its product description
- does not do the job it was purchased for
- does not meet a basic level of quality and performance, bearing in mind the goods price and the way it was described.

Membership payments are generally non refundable, however if you believe an error has been made please contact us using the details below to request a refund.

If you have concern over a purchased good from fbiradio.com, please call us on (02) 8332 2900 or email [info@fbiradio.com](mailto:info@fbiradio.com)

For written correspondence:

FBi 94.5

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